

E. GEORGE WOODLEY

gwoodley@wcoil.com

(519) 546-6759, 8712 Wellington Rd. 50, Rockwood, Ontario N0B 2K0

Personal Profile

Over twenty-five years of experience in the discipline of customer-focused root cause analysis (problem solving), mentoring and project management of continuous improvement teams; designing and implementing employee training programs for Lean and Six Sigma manufacturing and transactional organizations. Excellent communication and instructional skills to present technical information in a style that is precise, clear and accurate. Able to provide a comfortable learning and working environment in the classroom and in real-world projects. Highly motivated and results driven during the process of managing projects in a timely yet feasible manner.

Summary of Accomplishments

Professional Experience:

Self-Employed (dba) Quality First Training Services - May 1996 to Present

- ◆ Project management, training, and mentoring in Lean and Six Sigma and Design for Six Sigma (DFSS) for Manufacturing and Service industries: Internal Revenue Service – Dep't of Recruiting (Project Team Leader – value stream mapping).
- ◆ Training, facilitating, and application management for Washington Mutual, Motorola and Ford's Lean Six Sigma, Global 8-Discipline, Team Oriented Problem Solving, FMEA, Experimental Design, and Statistical Process Control (SPC) programs. Customized Lean program for Visa International (San Francisco) and Irving Oil (Saint John, New Brunswick)
- ◆ Select projects mentored and managed to completion and implementation: ATB Financial (\$11M annualized), National City (*ROI = \$3M annualized*), American Red Cross (*ROI = \$170M annualized*), plus additional projects mentored to completion, including Alltel, Washington Mutual, Freddie Mac, TD-Canada Trust (*ROI = \$8M*), L-3 Communications - (*150-plus projects with an ROI ≥ \$135M approximately*).

Specific Deployment Experience:

- Alberta Treasury Branches (ATB Financial) – Calgary, Alberta – July 2013 – present
Lean Master Black Belt – Developed materials for training Green Belts and Facilitator Training. Providing coaching and support for 21 candidates.
- Bank of Montreal – Toronto, Ontario – January 2013 – April 2013
Process Centre of Excellence Lean Expert – Development of a Process Transformation initiative, involving project management, implementation of Lean principles, coaching, mentoring and train-the-trainer responsibilities.
- Boston Scientific – Galway, Ireland – April 2011 to June 2012
Lean & Six Sigma Program MBB - Implementation of extensive Black Belt (11 BB's) and Green Belt (27 GB's) training programs. Project mentoring and follow up certification of all waves of belts.
- Washington State Department of Health – November 2011 to January 2012
Lean Master Practitioner – Implementation of Lean Enterprise program for 31 Lean Agents
- TD – Canada Trust – January 2010 – November 2011
Lean and Six Sigma for 11 projects with approximately 5-10 team members each – Process owners, Executives, Black Belts and Green Belts – Lean Kaizen, Lean Six Sigma, Design for Six Sigma.
- Internal Revenue Service – Recruiting Division – September – December, 2009
Project Leader – numerous teams and executives, owners and belts – Lean Process Mapping of Current and Future State utilizing Value Stream Mapping, Voice of the Customer. Gap analysis and project planning for process improvement.
- Ford Motor Company – January 2000 – April 2003
Train-the-Trainer, Lean and Six Sigma – provided world-wide training for all divisions – transactional, manufacturing, informational technology

E. GEORGE WOODLEY

gwoodley@wcoil.com

(519) 546-6759, 8712 Wellington Rd. 50, Rockwood, Ontario N0B 2K0

Certified QS 9000 Lead Auditor - 1996

Languages (Spoken, Written and Read):

- English, French, Hungarian

Education:

B.Sc. - Honours Statistics
1 year post-graduate studies

University of Guelph, Ontario, Canada
University of Guelph, Ontario, Canada

Levels of Instruction/Project Mentoring

- Lean Master Practitioner – Alberta Treasury Branch (ATB Financial), TD-Canada Trust, Department of Health, Washington State, Empire Life Insurance, Canadian Tire
- Lean Six Sigma Master Black Belt – American Red Cross, BWXT Nuclear Power, Alberta Treasury Branch (ATB Financial)
- Lean Six Sigma Black Belt – National City, Alltel, Altura Credit Union, Freddie Mac, TD – Canada Trust, TEAM Industries, Kaiser Permanente, City of Calgary, Ford Motor Co., Motorola University and public offerings – with diversified clientele (incl. participants from financial institutions, the military, health care, insurance, food industry, hotel, etc.).
- Lean Six Sigma Green Belt - L-3 Communications, Tufco Industries, Berk-Tek, Biomet, TD – Ameritrade, Ford Motor Co., Motorola University and public offerings - with diversified clientele.
- Special Courses – LSS Green Belt – U.S. Navy, Design for Six Sigma – Open enrollment and American Red Cross, Reliability – Washington Metro Transit Authority, Minitab 12-16
- Green Belt to Black Belt Training for ASQ Certification Preparation – Genentech (Rausch). Five of the six participants successfully wrote the ASQ CSSBB Exam and passed on the first go around.

Certifications:

- ◆ Certified Lean Master Practitioner – January 2005, March 2011
- ◆ Quality & Productivity Solutions, Inc. – Lean Six Sigma Master Black Belt – March 2004
- ◆ ASQ Six Sigma Master Black Belt Instructor – June 2002
- ◆ Washington Mutual – Operational Excellence Lead Instructor – March 2003
- ◆ Motorola University Six Sigma Instructor – October 2002
- ◆ American Society for Quality (ASQ) Certified Six Sigma Black Belt – May 2002
- ◆ Ford Technical Education Program - (January 1997 – November 2001)
Parameter & Tolerance Design, Process Control Methods (SPC), Experimental Design, Reliability, Failure Mode & Effects Analysis
- ◆ Ford Six Sigma (Green/Black Belt Master Instructor, and Train-the-Trainer) – January 2000
- ◆ Ford Global 8-Disciplines (Problem Solving and Train-the-Trainer) March 1997
- ◆ Statistical Process Control (SPC) – offered by Dr. W.E. Deming, January 1986

Publications: - <http://www.sixsigmaiq.com/>

- *A Few Words About the Kano Model*
- *Explaining the Total Degrees of Freedom for Six Sigma Practitioners*

Affiliations:

- Senior Member of American Society for Quality
- Ohio Academy of Science
- University of Guelph Alumni, Ontario, Canada

Awards: ASQ Certificate of Recognition – 2007-2015